

COMPILATION BY THE CUSTOMER

COMMERCIAL REFERENCE DELIVERY NOTE INVOICE NO.....

COMPANY NAME

SURNAME NAME

ADDRESS CITY ZIP.....

STATE E-MAIL or FAX (to receive the module)

REASON FOR RETURN



REPAIR



RETURN FOR PRODUCT ANALYSIS NOT WORKING



ACCOUNTANCY VISION



WRONG ARTICLE



OTHER

NOTES

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RETURNABLE LIST

	think:water code	Description	Serial number	Quantity
1				
2				
3				
4				
5				
6				

MALFUNCTION DESCRIPTION

1

2

3

4

5

6

SEND THE GOODS TO:
THINK:WATER - VIA DELLE PEZZE 35, 35013 CITTADELLA (PD) ITALY
 The returned material must be sent to the above address.

COMPILATION BY THINK:WATER

THE CUSTOMER IS AUTHORIZED TO RETURN YES NO

NR RMA TYPE AND NR O.C.

NR ORDER. RECEPTION NR ORDER OF WORK/PROD.

For those items which need to be returned, you will receive the present document, signed by TW s.r.l., which you must attach to all transport documents. Returned items must be shipped within 30 days from the approval date. Items with no RMA won't be accepted in any case. Procedures for reparation are based on the substitution of the material such as sediment filters, carbon, etc. Osmotic membranes shall be replaced only if necessary (in this case water must be affected by a conductivity more than 50 [µS/cm] and mixer must be turned off) with charge of the material expense. The company TW srl hereby, without any recognition and for the sole purpose of satisfying mere reasons of urgency, will replace the pieces / elements potentially considered defective parts. TW srl will carry out the necessary checks on the replaced piece in order to ascertain the existence of any discrepancies. If the product is not defective, the customer undertakes as of now to reimburse all the expenses deriving from the management of the practice (in particular, the hourly cost of the technician, as per the specific report that will be issued in addition to the shipping costs).